



Quality and Environment Manual

POLICIES

NITOS QUALITY POLICY:

- Nito produces branded products for the leading wholesalers within industry, plumbing, pipes, and DIY retailers.
- Nito's quality policy is based on our customers' needs and expectations. Our customers' satisfaction is paramount to us reaching our financial goals of growth and increased revenue.
- For us to fulfil our customers' needs and expectations, it is essential that we continue to develop within areas such as processes, products, and marketing.
- Nito would like to stand out with the values initiative, collaboration, credibility, and commitment, and we are working towards ensuring that all said activities are supported.
- Nito makes sure that the quality policy is completely understood and implemented, and that the quality policy is continuously developed at all levels in the organization and relayed to all relevant parties outside of Nito.

NITOS ENVIRONMENTAL POLICY:

- Nito's environmental policy is based on everyone actively participating in protecting our environment and natural resources with sustainable development in mind.
- Nito ensures – through a continuous follow-up of Nito's significant environmental aspects – to constantly focus on the most incriminating environmental aspects.
- Through continuous follow-up, Nito makes sure to abide by the regulations set forth by the authorities. This holds true both for general requirements, as well as environmental and work environment requirements.
- Through active environmental management, Nito will work to protect the environment, and ensure that pollution is continuously improved and prevented.
- Nito ensures that the Environmental Policy is completely understood, implemented, and continuously developed at all relevant levels in the organization in accordance with ISO 14001, and that it will be relayed to all relevant parties outside Nito.